



Annual Review 2020

Welcome to this Annual Review for our 2020 year of Workplace Chaplaincy: a year unlike any other. A year in which all of us have been affected by Covid-19 and by Lockdown restrictions. A year in which we've had to rethink the ways in which we do Chaplaincy, communicate and support one another.

Peter Sellick CIGB Development Director writes:

In 2020 we were caught in a storm and scattered by the winds. Jesus' early disciples were fishers on Lake Galilee. They knew the dangers of storms: faith was tested and they thought they were on their own. They prayed.

As you will read in this report, we were sad that we had to withdraw from face-to-face support through the frightening waves. But need also drove innovation as we found creative ways to still be alongside workers and each other.



Our experiences have been diverse. Some Chaplains have had to shield, some have been ill; some have felt very isolated, and some have been fine. We all had connections with people who had been killed by the disease. In some places, Chaplaincy was able to continue; in other places it was suspended. Some workplaces were very cautious about access to staff; others more relaxed.

When Chaplaincy encounters resumed during the safer times, our volunteer Chaplains reported deep welcomes, emotional encounters and stirring faith conversations. During the times of withdrawal, Trustees encouraged us to look forward and to prepare for needs that would likely be present when life returned to a more normal pattern. Three creative developments of the year stand out.

"We have prayed more together... Sometimes we have prayed for one another and our Chaplaincies, ... for personal situations We danced once or twice; we sat in silence"

Val Dalton, CIGB Administration Officer, felt a call to organise more prayer together as a team. She is coordinating weekly 30 minute worship sessions, led by different volunteers each week. Sometimes we have met together and prayed for one another and our Chaplaincies; we have prayed for personal situations. We danced once or twice; we sat in silence at times.

We have used our website and social media more. The Bus and Retail Chaplains made short films of their work. We have done Chaplaincy by phone and email. We used online gathering places to run courses on mental wellbeing.

Seeing the rising Unemployment numbers, we wanted to offer 'Chaplaincy to the Unemployed': to combine practical Job Clubs with listening and care. Unemployment was a motivation for the start of "Churches and Industry Group" back in the 1980s. Work is now underway to launch Job Clubs in 2021 (see page 3 for info).

We are grateful to our church and business funders who continued to fund us through this year, despite their own challenging times (see page 2 for How To Donate; page 8 for our 2020 Accounts). Our greatest strength lies in our faith and commitment to this real ministry: thanks be to God for calling us together!

<u>Churches and Industry Group</u> <u>Birmingham—Solihull</u>

1 Colmore Row, Birmingham B3 2BJ val.dalton@cigb.org.uk www.cigb.org.uk

Chair: Revd Steve Faber

Moderator of URC West Midlands Synod

Presidents: Archbishop of Birmingham,

Bishop of Birmingham and Free Churches Moderator

Registered Charity 511711

Birmingham City Centre Retail



Elaine Hutchinson, Be.friend Birmingham City Centre Retail Chaplaincy Team Leader, and Team Members reflect on the hard experience of 2020.

"Don't fret or worry. Instead of worrying, pray. Let petitions and praises shape your worries into prayers, letting God know your concerns. Before you know it, a sense of God's wholeness, everything coming together for good, will come and settle you down. It's wonderful what happens when Christ displaces worry at the centre of your life."

Philippians 4:6-7 (The Message)

When I think of the past year the scripture from Philippians 4 comes to mind; it has been my mantra: don't worry. There has been a lot to worry about, lots to be anxious and fretful about if I'm honest. We can't think about the past year without thinking of the pandemic, lockdown. Other words that come to mind are isolation, loneliness and grief.

This could have been a perfect time to visit: to be present to journey with those we have been called to serve. But that was not to be the case. Visiting the shops in the city centre was something we couldn't do because of lockdown restrictions. How our hearts ached to be with those we have built relationships with ... but what could we do?



It has felt very strange, walking past places and shops, remembering with joy and sadness the laughter and tears we have shared with individuals. I have to admit there have been tears, but there has also been a sense of hope that God is still at work. I have prayer-walked around the city centre, lifting those places and people to God

As we begin to think about re-visiting, we pray for wisdom, that God will help us to journey again, to listen anew with fresh perspective: maybe now is the right time to be that intentional listening presence, maybe now more than ever.



"This could have been the perfect time to visit ... How our hearts ached to be with those we have built relationships with!"

Elaine Hutchinson

Maxine Chamberlain recounts a Chaplaincy visit to the Bullring in December.



"I returned – albeit briefly - to Retail Chaplaincy in the Bull Ring in December 2020 to deliver Christmas cards to retail staff. We had a brief respite from Lockdown. Although we were wearing face coverings, I sensed a welcome that staff wished to reconnect with Chaplains, and an appreciation for the support we offer. I listened as staff spoke about fears of lock-down job losses. I noticed that two Units had closed; one new Unit was preparing to open ..."

lain Frew reflects on his retirement from Chaplaincy to the City Centre

"I retired from being a Chaplain to the Outdoor Markets this year. But I find that some staff in outlets where I was once Chaplain remember me and speak to me when I pass by. I still get potatoes from the Aston Villa fan who sells them—he shares my sorrow at the plight of Birmingham City!

Over the years I have also established a friendship with staff who work in the shops around New Street station and that friendly relationship is extended to me as a customer even though I am no longer their Chaplain."



Donations

We are a Registered Charity (511711)

We are very grateful for all Donations.

You can give online via www.cigb.org.uk/support-us

A Summary of our Annual Accounts is on Page 8.

CIGB Chaplains in Public Transport

No stopping the Buses, even through tragedy...

Our wonderful bus drivers worked throughout 2020, helping to keep the region moving. John Bradley (Bus Chaplaincy Team Leader), Ebenezer Asaju and Christine McAteer have supported the National Express staff whenever they could. John writes ...



"These months have been both the most rewarding, and most challenging moments I have experienced in Chaplaincy.

Lockdown restrictions meant that I did not visit every week, but I was privileged to have been allowed to visit for part of the year.

A few members of staff died of Covid-19, including a driver at one of my garages. However, I am thankful the numbers were not higher. Many National Express people I met, who were very ill, have completely recovered.

Generally, morale remained high, but health, life, and death questions have suddenly been emphasised. In consequence, Chaplains have had more discussions about the huge value of family relationships, and people's faith perspectives on these. Also, we have chatted about answers to prayer, particularly in critical health areas. I don't recall having so many of these conversations during my previous seven years in Chaplaincy. The Holy Spirit is at work, and people value our ministry.

"The Holy Spirit is at work and people value our ministry"

There have been changes for passengers as well. Most have been even more appreciative of the service, although a small minority has disregarded Covid-19 precautions. National Express has kept things as safe as they can, for both staff and passengers, by improving hygiene and ensuring extra buses are available at busy times.

There have been business changes too: Bordesley Garage and Bus HQ offices closed. Staff were dispersed to other garages, other offices, or set up office at home, long-term. Other garages are due to move: the new garages will be equipped for the electric and hydrogen buses that are already beginning to replace the diesel fleet.

With such changes in the coming years, the need for more

Chaplains is greater than ever, including new ones – volunteers please!

(see page 6 for dates of our next Training Course)



Emptying Airport

Tanya Arroba, Team Leader, considers the impact of Covid at Birmingham airport on Staff and Passengers

In the early weeks of 2020 an atmosphere of fear grew at Birmingham Airport as coronavirus spread around the world. With people trying to get flights, desperate to get home, the Chaplaincy team were kept busy supporting harassed staff and worried passengers.



Then came the first lockdown and the airport went quiet. Some Chaplains stayed home but a few stalwarts continued to provide support to passengers and the overworked staff (whose numbers were dropping rapidly through redundancy).

Those staff that remained on site faced the difficult task of maintaining levels of good service and vigilance for the very few flights coming and going. Staying alert, while being bored, is quite stressful.

Over the summer hope grew as flights increased and retail outlets re-opened. All was going quite well until the winter when again the numbers of Covid cases rose alarmingly. No Carol Concert and no Christmas lunch!



The new year was even quieter: fewer flights, fewer staff and fewer passengers. But there has still been plenty for the Chaplaincy team to do: helping the very few staff keep the place running and listening to people pour their hearts out.

The pandemic has taken its toll on well-being: we continue to provide support, both pastoral and practical, wherever possible.



A bright light has

been the arrival of a new Chaplain, Stephen Saum, who is an experienced police Chaplain. He brings a welcome new approach to the team, who now number 7. Let us hope that it is a lucky number as we move forward into whatever the future brings for BHX.



Job Clubs from CIGB Starting May 2021 hopeforjobz.org.uk

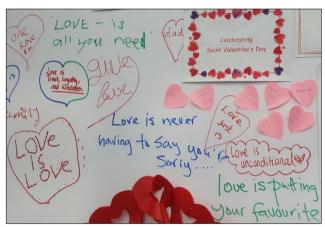
CIGB Chaplains in Further Education

Chaplaincy in a time of Coronavirus - "Rumours of Hope"

Thelma Mitchell, Chaplaincy Team Leader at South and City Bournville College looks back ... and forward.

As I write Spring is on the horizon, appearing in shoots and buds, bringing with it hope, renewal and the promise of resurrection in these dark, dark Covid days. A year ago Chaplains met at for an uplifting, refreshing day together. We hadn't an inkling of what grim times lay ahead, even though rumours of pandemic were starting to spread.

Bournville College closed in March under the first lockdown. It re-opened in September then closed again before Christmas. While it was open there were no extra-curricular, enrichment activities of any sort and no visitors (including Chaplains) allowed in.



Our last encounter days were in January / February 2020 to commemorate Holocaust Day and then Valentine's Day. These were bright times: we talked in depth with students and encouraged them. We even helped with some English language skills during our celebration of love!

How we miss them. Now we bide our time, watch and pray for the opportunity to return, whenever that might be.

"... the key to life is not what happens to us but how we react to events we can't change and must learn to live with."

Do you remember the 1993 film, *Groundhog Day?* Egotistical weatherman, Phil, arrives unwillingly in Punxsutawney on Groundhog Day and is forced to live the same day over and over again. As he struggles to escape he learns the key to life: that it is not what happens to us but how we react to events we can't change and must learn to live with.



So we have done plenty of waiting ... to be here for the long haul, with time to wonder what we might learn through these Covid times. Perhaps to pray to become more patient and more flexible in our approach to Chaplaincy.

"... out of His glorious riches He may strengthen us with power through His spirit in our inner beings, so that Christ may dwell in our hearts through faith ... we, being rooted strengthened and established in love, may have power together with all the Lord's people, to grasp how wide and long and high and deep is the love of Christ, and to know this love which surpasses knowledge – that you may be filled to the measure of all the fullness of God."

Ephesians 3: 16-19

As Christians we have a certain confidence, as St. Paul reassures. May comfort, patience and our sure hope in our God who reigns on high, sustain and keep all of us moving forward.



Often deflated, always determined, never defeated!

Cadbury Sixth Form College

Chris Milton writes of unexpected opportunities for the Chaplaincy team

The team of Chaplains at Cadbury Sixth Form College have been able to adapt, to help out where we can, and where we are most needed. For instance, we set up an online chatroom in September when we were not able to do Chaplaincy face-to-face. Although very few students or staff joined in, we were trying to think of imaginative solutions.

We were asked to help out with the Covid testing of staff and students at both Sandwell and Cadbury sites. This gave us divine opportunities to build relationships with both staff and students and to display something of the love of Jesus as we serve. The principal of the college was so grateful that he gave us a substantial gift which we have paid into an account, so that we can use it to fund Chaplaincy activities at the college when the opportunity arises.

I feel this is not only a great blessing to us, but says something of how the management of the college value the Chaplaincy team, seeing us as integral to the life of the college.

With Thanks to our Trustees

Steve Faber — United Reformed Church; Chair
Patrick Bryan — Black-led Churches; Finance Director;
Dave Pinwell — Methodist Church; Social Enterprise
Dave Ellis — Baptist Church
David Butterworth — Methodist District; Chaplaincy
Priscilla White — Church of England Birmingham
Ann Smith — RC Church; Manufacturing
Robert Mountford — Birmingham Churches Together
Mark van Beeumen— RC Church; Retail
(As at January 2021)

Chaplains at the NEC and Birmingham City Council

NEC Group Chaplaincy

David Butterworth praises the way the NEC Group Management have supported staff through the pandemic, with the help of the Interfaith Chaplaincy

The Live Event industry has been particularly hit and damaged with Covid: the possibility of large gatherings was decimated. However, the NEC group has maintained its passionate care for its staff and business partners with regular e-newsletters, Wellbeing signposts and VLOGS from Executive Board members. Senior Leadership manifested dignity and care in a time of furlough and unavoidable redundancies. Chaplaincy was regularly a part of the Wellbeing messaging.



Undoubtedly many have experienced 'Moral-Injury'. In their distanced time of need, we have continued to e-support the staff we have grown to love. We have supported TeamNEC with personalised bereavement cards and discreet e-mails.

Of particular note was the attendance at e-gatherings of staff teams. Especially poignant was one e-meeting with many staff sharing a tearful and distanced goodbye. As one member of the Executive Board commented, 'this goodbye hurts us all as a team, because we loved each other...'.

It is now more than ever necessary for Interfaith Chaplaincy to maintain and promote close networking with our 'hosts' of Chaplaincy.











"Divine opportunities to build relationships with both staff and students and to display something of the love of Jesus as we serve.

> "Chaplaincy has been a consistent touchstone of hope for anxious staff"

Birmingham City Council Chaplaincy

Peter Sellick and the Council Chaplaincy Team have been exploring different ways of supporting Council staff.

Of course, our Chaplaincy has been very different this year. It has been an honour that we have been trusted to journey with Council staff as they have coped with the ups and downs.

Chaplaincy has been a consistent touchstone of hope. The stress levels of staff have been guite high. Many of them have been at the forefront of managing the community response to Covid-19: elderly care, neighbourhood support, transport changes, housing issues, virus testing.

And they have been working from home: those with family responsibilities have faced new pressures; those living alone feeling isolated. Staff have themselves been ill, and some feeling scared and isolated because of the pandemic. Luckily we have had the capacity to respond speedily to needy phone calls.

Just before Covid arrived, the Chaplaincy Team of Peter Sellick, Val Benjamin and Rachel Holdforth was brought under the remit of the City Council Staff Wellbeing Team. This meant we became a core part of staff support for the past year. With everyone working remotely, we have been receiving phone calls from staff looking for support, and reaching out to staff ourselves.



In May we set up new daily online ½ hour Mindfulness meditation sessions at lunchtimes; staff were given permission to attend these (and other wellbeing support) during work hours. Mindfulness is close to a spiritual exercise: it is about being open, listening and attending to the moment.

Although prayer meetings have been reduced, Rachel devised some creative reflective activities for people to try in their own homes (https://remotechaplaincy.wordpress.com). We also led workshops on managing stress.

We have missed: the community-gathering side of Chaplaincy at the Council; and the 'bumping into' people in the offices to chat. This year has been a bit of a dry experience. But God has been alongside Council staff: they have managed remarkably well; we have been privileged to be part of that journey too.

CIGB Chaplains supporting residents

Longbridge Village

Longbridge Village has several 'Befrienders' who are trained Chaplains. They engage in the various activities and support the elderly residents. Irene Lees writes on behalf of the team.



I live here at Longbridge Retirement Village. Although we have been mainly staying within our accommodation, I have still been meeting people in the corridor as I am going from one place to another.

Quite a bit of time has been supporting people through bereavement. Sadly a number of our residents fell victim to Covid-19 and some passed away; other residents have died from natural causes this year so there have been a lot of funerals. Bereavement has been especially challenging as we couldn't visit in person, and residents have not been able to say those precious last goodbyes to their loved ones or be comforted by their families at this time.

Some of our activities were able to take place, but had to stop when residents were confined to their flats except for 'essential shopping and exercise'. This hit particularly hard.

On a lighter note, we are so grateful to be given the out-of-date flowers from Marks and Spencer and Sainsbury's. These were not available to us during part of the lockdown, but early in 2021 we were able to collect them again. These flowers – which otherwise would be thrown away – are a great ice-breaker for us when we knock on residents' doors.

"... the gift of flowers is a lovely surprise and really brightens up their day and, of course, opens up the way for a conversation."

It still amazes me how when we knock on a door the resident very often has a reason for celebrating or marking an occasion - perhaps a birthday or special anniversary, and the gift of flowers is a lovely surprise and really brightens up their day and, of course, opens up the way for a conversation.



Residents are saying that they are really looking forward to being able to worship together again in our Sunday Christian Fellowship meetings .

Living here is a wonderful opportunity to minister to others and I thank God that he led me to move back to Birmingham



Jericho Foundation and YMCA

Rotimi Benjamin is Chaplain at Jericho and also at YMCA Heart of England. CIGB has Associations with several other Chaplaincy teams of which YMCA is one.



During 2020, I was only able to make three visits to Jericho (in the ease-up of the first lockdown). During the three visits,

very few people were up and about in the building as most staff and tenants were still working from home.

We all know 2020 was a different year compared to past years with the nationwide lockdowns due to Covid-19. The effect of the pandemic on everyone has been immense and challenging and the ministry of Chaplaincy, which is usually face-to-face has been really affected.

At the beginning of the 1st and 2nd lockdown, I emailed everyone at Jericho to let them know that though we can't meet up face-to-face because of the pandemic, nevertheless the Chaplaincy service is available to access via email or phone. The CEO replied to thank me for offering the service during such a difficult time in the country.





As a housing provider, YMCA Heart of England had to be open 24 hours every day to manage the tenancy of residents regardless of all the lockdowns and restrictions.

"... residents were very appreciative that I could take the time to meet with them ... "

During the lockdowns I spent two days each week visiting the different YMCA sites. The housing and maintenance staff are always on site, managing the accommodation and the tenants and it was a privilege to be able to provide pastoral support to them during this difficult and challenging period. Residents were able to book an appointment to see me, and all Covid-19 guidelines were in place when meeting residents face-to-face. Most of the residents were very appreciative that I could take the time to meet with them.

TRAINING COURSE:
INTRODUCTION TO VOLUNTARY
WORKPLACE CHAPLAINCY



Seven sessions on Mondays 5-7pm Starting September

Topics include: What is Chaplaincy at Work?, Listening skills, Discerning signs of God at work.

Associated Chaplaincy: Waterways Chaplaincy

Chaplains' stories

Waterways Chaplaincy

The Waterways Chaplaincy is another team associated with CIGB. Richard Alford has been able to continue this work during the lockdowns.

Life has continued on the waterways and the Chaplaincy has continued without a break.!

Boaters, like everyone else, have their issues and the Waterways Chaplains have befriended them and assisted with a variety of problems and situations. One good event of the year was the fact that the Benefits Higher Tribunal decided that boaters can claim Housing Benefit for both their licences and their mooring fees. This has taken a lot of pressure off boaters many of whom are on very low incomes.



Personally, I have been able to meet with and pray with people when the occasion warrants it. It is such a privilege to do this.

The Waterways Chaplaincy covers the whole country – so we need a lot of Chaplains! Following a week of prayer and fasting we were delighted to receive enquiries from ten people who were considering becoming Waterways Chaplains. The central area will become a hub of Chaplains under a new Senior Chaplain.



The future looks good!



Chaplains' stories

We say goodbye and thank you to Tina Hands as she begins a new life in Wales

It is with very mixed emotions that I have to report the end of my Chaplaincy in Olton Hollow. My Chaplaincy has been a very eventful few years, with lots of comings and goings. It's taught me a lot about people and their lives, emotions, ambitions, hopes and dreams. I've been able to signpost people to various different things from family counselling, LGBTQ+ advice and help, and bereavement counselling. It's amazing how much can happen in one small row of shops.

A very dear Aunt has left me her lovely bungalow in Mid Wales overlooking the sea: my husband and I are re-locating. I've already come to know the ladies who run the one very small shop in the village where

we'll be living: my Chaplaincy may continue incognito! My only problem may be mastering Welsh, but I'm prepared to give it a go!



Chaplains often tell stories about being the right person, at the right time in the right situation. Here's an example from Colin Corke, Chaplain to JLR

I am the Vicar of St John the Baptist church in Longbridge and also Chaplain to JLR Castle Bromwich – the perfect Chaplaincy placement for me as a great car enthusiast and student of motoring history.



My passion for cars and motoring was a great asset recently to me in my work. A bereaved man was making arrangements for the funeral of his late father – the family were thinking it would be a secular ceremony. But during the conversation the funeral director suggested that I might be an appropriate person to conduct the funeral. He contacted me and it became clear that both he and his late father were also keen car enthusiasts – we struck up an immediate camaraderie between 'petrolheads'. Further into the conversations it emerged that the father had had a strong Christian background, we started thinking that the structure of a Christian funeral was absolutely right for him. The right person, at the right time ...

On the Chaplaincy front, it has been a challenging year for Jaguar Land Rover. Workers at the Castle Bromwich site are working through the implications of recently announced changes that mean a key model has been cancelled at a late stage in its development. Any future use of the site is thought not to include full assembly of vehicles. Please pray for this situation and the workers involved.

Val Dalton, Retail Chaplain in Longbridge echoes Colin's story about being in the right place at the right time.

For me Longbridge Retail Chaplaincy has been pretty non-existent since March 2020. My own vulnerability health-wise meant that I couldn't safely resume visiting last summer when there was that brief window of opportunity. There have been occasional email chats with the Manager of Sainsbury's, but that's about all apart from virtual prayer-walks around the town centre, remembering and praying for all the people I meet and their various situations – commending them to the Lord and wondering how they are.

What's been interesting though has been those conversations that have been had outside Chaplaincy visits: not planned in any way, but opportunities for drawing alongside someone in their particular situation, sometimes on the phone, sometimes face-to-face. I had to visit an optician – and there were 3 visits in all. On the first and second visits a member of staff was kind and professional, but on the third she came and sat down opposite me and just poured out all the things she had clearly been worried about for ages. I listened and drew alongside her in her grief.

We often talk about the value of being a 'Listening Ear' in our Chaplaincy work, and of the impact that can have on someone's wellbeing. This was just such a time.



Solihull and Kings Heath Retail Chaplains

As you've already read, our Retail Chaplains have not been able to do much face-to-face Chaplaincy due to the pandemic. Here are two stories.

Frances Critoph, Solihull: My Chaplaincy 'patch' is Touchwood in Solihull. I visit a number of small shops on the parade near the John Lewis store: I managed a few Chaplaincy visits early in 2020, between January and March.

I have been Chaplain for about 6 years now. A lot of the shops I visit are staffed by one person so I know most of them well. They have always been very welcoming and pleased to see me and we generally have a good chat about a lot of things including religion.

During the lockdowns, most of the shops have been shut, so it was a particular pleasure to have a socially-distanced coffee with one of the shopkeepers in late 2020. I'm really looking forward to being able to resume my Chaplaincy visits.



Pat and Graham Wigley, Kings Heath: Little did we realise in January 2020, or when meeting at Berkswell in February for our Study Day, how significant Psalm 46 would be.

"Be still, and know that I am God" Psalm 46:10

Support was offered during the usual Winter/Early Spring difficult trading season. Anticipating 'Lockdown', contact details were rapidly assembled and phone calls of support and prayer were given. Covid restrictions meant severely curtailed physical visits, but phone calls have been possible.

Between mid-July and 1st September some cautious, well-spaced visits were made. Wearing masks, gloves and socially distancing felt very surreal, and we sensed a nervousness in our contacts. Some retailers were busy catching up on lost trade and not wanting to be distracted (or even 'infected' by non-purchasing visitors?). Despite this, a listening ear to some who expressed real anxiety, and prayer support offered, was appreciated by a few.

"Be still, and know that I am God" Psalm 46:10

"Being still" during this time of Government imposed lock-down has perhaps been easier in a less busy routine. BUT "Being still and know that I am God..." has been harder to comprehend emotionally. Whilst times of rest are good, the human frustration of being unable to 'do' and leaving outcomes to God are a challenge and builder of faith.

With conditions unlikely to change before summer 2021 we rest on Proverbs 16 v 9:

"In his heart a man plans his course, but the Lord determines his steps."

CIGB Annual Finances

Summary Income / Expenditure 2020		
Income	2020	2019
Donations: Birmingham Airport	9,000	18,000
Donations: Jaguar Land Rover	0	0
Donations: Touchwood Solihull	3,000	3,000
Donations: Birmingham City Council	2,500	2,100
Donations: National Express	2,000	2,000
United Reformed Church Synod	5,000	5,000
Anglican Diocese	26,520	26,520
Methodist District	1,200	1,200
Methodist Central Circuit	3,500	3,100
Heart of England Baptist Association	1,000	1,000
Bull St Quakers	0	250
Roman Catholic Archdiocese	1,000	1,000
Sundry Income - training contributions; collections; Friends; interest	622	1,562
Grant: Heart of England Foundation	3,000	
Total Income	58,342	64,732
Expenditure		
Subscriptions	586	585
Chaplains costs, training expenses	1,508	2,412
Office Expenses	1,090	2,450
Office Facilities Charge	3,210	3,210
Insurance, Accounts Examination, Misc	1,508	1,033
Director Employ Costs and Expenses	37,134	37,504
Other staff costs	20,574	20,257
Total Expenditure	65,610	67,451
Surplus Income over Expenditure	-7,268	-2,719
Balance Funds at Year End	29,255	36,523

The above is a summary of CIGB's Financial Statements for the Year End 31 December 2020 which have been independently examined by Karen Hanlan Independent Examiner Ltd in accordance with the Charities Act 2011 and FRS102. The full Statements are available from the Trustees. We are grateful to all those who financially support our work.

Registered Charity 511711